

QUALITY POLICY

A-STAR is dedicated to

- Provide timely, reliable, cost efficient and quality testing and inspection services.
- Fulfill the needs and expectations of customers.
- A-STAR management and its personnel are committed to meet the applicable statutory and regulatory requirements with the help of well-established quality management system committed to comply with ISO 9001:2015, ISO / IEC 17025: 2017 & ISO / IEC 17020:2012.
- Set measurable objectives and targets and review it periodically to ensure the effectiveness of the performance of the Quality Management System.
- Policy will be communicated and understood within the organization and available to public.
- A-STAR management and its personnel also committed to acts impartially and avoids any conflict of interest that may compromise its ability to make impartial decisions

A-STAR focus on

- Enhancing customer satisfaction through continual improvement of the effectiveness of the quality management system.
- Strengthening the company with motivated employees, dedicated management team and good working environment.
- To carry out laboratory activities in a Non-discriminatory and impartially manner.
- That it does not engage in any activity which could compromise its impartiality.
- Shall not compromise impartiality due to commercial, financial or other pressures.



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